1 Video  Communication

Vox pops

1 Work with a partner. How might these things be relevant to cross-cultural communication?
   • sense of humour
   • history
   • chopsticks

2 Watch the video. Do sections 1 and 2.
   What would foreigners need to know about your culture to be able to communicate well with people?

1 Who thinks it is important for foreigners to ...?
   1 have good manners
   2 be aware that people don’t say everything
   3 understand the past
   4 understand jokes

2 What would foreigners need to know about your culture to be able to communicate well with people?

Have you had experiences of making cultural mistakes? What happened?
2 Answer the questions.
   1 How did Tom feel about his cultural difficulty?
   2 Why was Michael surprised at the Swiss driver’s reaction?
   3 Why did Sacha get two words mixed up in Chinese?

3 Discuss the questions below in small groups.
   1 Have you ever seen a foreigner make a cultural mistake in your country?
   2 If you saw someone do this again in the future, what would you say to them?

2 Video  Escape

Vox pops

1 How do you feel about the activities in section 2 of exercise 2 below? Discuss your feelings and experiences with a partner.

2 Watch the video. Do sections 1 and 2.
   Would you like to go on an adventure?

1 Are these statements true (T) or false (F)?
   Correct the false statements.
   1 Barbara wants to go to the North Pole to see the midnight sun. T F
   2 Fraser found that Nigeria was completely different to Britain. T F
   3 Dominika has specific ideas about where and how she wants to travel. T F

Can you think of a time when you were out of your comfort zone? What happened?
2 Tick the activities the people talk about.
   • playing music
   • getting lost
   • learning a new language
   • travelling by plane
   • going backpacking
   • doing maths

3 All of the activities below might get you out of your comfort zone.
   • organizing an overseas trip for a music group or a sports team
   • trying to resolve a conflict at work
   • travelling somewhere with a challenging climate or landscape
   • travelling somewhere culturally very different from your country

Work in small groups and discuss these questions.
1 Which of these would you find the most challenging and why?
2 Do you think it’s important for people to get out of their comfort zones?